

COMMUNITY SAFETY SUB OSC AGENDA

Tuesday, 17 October 2017 at 5.30 pm in the Bridges Room - Civic Centre

From the Chief Executive, Sheena Ramsey

Item	Business
1	Apologies
2	Minutes (Pages 3 - 6)
3	Deliberate Secondary Fires Presentation from David Leach, Tyne and Wear Fire and Rescue Service
4	Perceptions of Crime and Disorder and Feelings of Safety Presentation from Nicola Musgrove, Karl Wilson and Ady Oakes, Northumbria Police
5	Implementation of Safer Gateshead Priorities - 6 Month Progress Update (Pages 7 - 18) Report of the Strategic Director, Communities and Environment
6	Impact of the Public Space Protection Orders - 6 Month Progress Update (Pages 19 - 24) Strategic Director, Communities and Environment
7	Prevent - Progress Update (Self-Assessment) (Pages 25 - 32) Report of Strategic Director, Communities and Environment

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GATESHEAD METROPOLITAN BOROUGH COUNCIL

COMMUNITY SAFETY SUB OSC MEETING

Tuesday, 27 June 2017

PRESENT: Councillor N Weatherley (Chair)
Councillor(s): T Graham, K Dodds, H Haran, J Turnbull,
A Wheeler and S Hawkins

CSS27 APOLOGIES

CSS28 MINUTES

RESOLVED - that the minutes of the last meeting be approved as a correct record.

CSS29 CONSTITUTION

RESOLVED - That the constitution of the Sub-Committee and the appointment of the Chair and Vice Chair for the municipal year 2017/18 be noted.

CSS30 ROLE AND REMIT

RESOLVED - That the remit and terms of reference of the Sub-Committee be noted.

CSS31 SAFER GATESHEAD PARTNERSHIP PLAN 2017/18

The Committee received the Statutory Partnership Plan that has been produced, and endorsed, by the Community Safety Board within Gateshead for delivery in 2017/18.

The Strategic themes confirmed for 2017/18 are:

- 1) Tackling Violence
- 2) Combating Anti-Social Behaviour
- 3) Addressing Substance Misuse
- 4) Improving Public Confidence.

The Partnership Plan provides the headline details of some activity that has been undertaken over the last twelve months to keep residents safe.

It highlights a range of landscape/context issues that will impact on the Board as well as a list of potential outcomes and/or performance measures that will be achieved. A section has been included this year which sets out specific activity/actions linked with each of the strategic themes and priorities as well as details of the demand on Community Safety service and some additional actions have been included as a result of the consultation exercise.

It is important to note that some of the strategic themes/priorities have strong links to work overseen by other statutory Boards (e.g. the Safeguarding Adults, Local Safeguarding Children and Health and Wellbeing Boards) and will require a co-ordinated approach to ensure actions are delivered collaboratively.

The Committee were also advised that it is the statutory role of the PCC to issue a Police and Crime Plan within the financial year in which each ordinary election is held. Although the PCC is not a Responsible Authority on the Community Safety Partnership, both parties must have due regard to each other's priorities when setting their respective strategic plans.

The Committee were reassured that when developing the local Partnership Plan for Gateshead, officers have tried, where possible, to ensure that we replicate similar themes and actions to those identified in the Police and Crime Plan for Northumbria.

The Partnership Plan was endorsed by the Community Safety Board on 4 April 2017 and was agreed by Gateshead Council Cabinet on 23 May 2017.

The Committee were advised that similar to previous years, copies will be available electronically via Council and partner agencies website and hardcopies will be circulated to key statutory stakeholders.

The actions associated with the Partnership Plan will be formally scrutinised through the Community Safety Sub OSC and regular update reports will be presented to Committee for scrutiny over the next twelve months in line with the OSC workplan for 2017/18.

- RESOLVED -
- i) That the information be noted
 - ii) That regular updates on actions undertaken in relation to the strategic priorities be reported.

CSS32 THE COUNCIL PLAN - YEAR END ASSESSMENT AND PERFORMANCE DELIVERY 2016/17 (INCLUDING FIVE YEAR TARGET SETTING 2017-18)

The Committee received a report and presentation on the year end assessment of performance for 2016/2017, which provided an update on the performance and delivery of the Council Plan 2015-2020.

The year end performance report monitors progress against the Council Plan 2015-2020. Targets for 2020 were set as part of the Council's Performance Management Framework, for the period 2015/2016 to 2019/2020 to enable performance to be monitored to ensure continuous improvement. These targets were approved by

Cabinet on 12 July 2016.

The year end 2016/2017 assessment of performance report relates to the remit of the Care, Health and Wellbeing Overview and Scrutiny Committee and focuses on achievements, areas identified for improvement and future actions.

Progress as to how well the Council is performing in relation to the equalities objectives, where information is available at the year end stage, was also reported to Committee.

- - i) That the information be noted
 - ii) That the activities undertaken at year end 2016/17 were felt to be achieving the desired outcomes in the Council Plan 2015-2020
 - iii) Agreed that the report be referred to Cabinet on 18 July 2017 for their consideration

CSS33 SERIOUS VIOLENCE AND DOMESTIC HOMICIDE PROGRESS UPDATE

The Committee received a report providing an update in relation to the ongoing Domestic Homicide Reviews (DHR) as well as details of a project being carried out in conjunction with the Police and Crime Commissioner for Northumbria and the Queen Elizabeth Hospital to improve support provisions within healthcare settings for victims of domestic abuse.

The project will initially last for three years, starting in July 2017, and is funded by PCC, Queen Elizabeth Hospital and Community Safety – and involves a full-time specialist Domestic Abuse Advocate being located within Queen Elizabeth Hospital in the Adult Safeguarding Team.

The Advocate will be the single point of contact for domestic abuse within the hospital setting and will be available to support staff (through providing specialist advice and guidance) during peak times for domestic abuse presentations (with evidence showing presentations are higher late evening through to early morning during weekend periods)

The Advocate will be expected to deliver tailored training to hospital staff and GPs (based within the walk in centre) to increase understanding and signs of domestic abuse so that practitioners are better equipped to be able to identify, respond to and help prevent further abuse through earlier intervention, support and referring patients to the right services (e.g. substance misuse and mental health). It is hoped this will translate directly into increased referrals from GPs and health professionals across the Borough to domestic abuse services.

It is envisaged that the Advocate will hold a small caseload and will be the expert/single point of contact in the hospital for all domestic abuse issues and is responsible for referring patients, and attending the Multi Agency Risk Assessment Conference held on a fortnightly basis to discuss actions to support high-risk victims. They will also be expected to make referrals into the MASH and IDVVS as necessary, as well as sharing appropriate information with the local Neighbourhood

Policing Teams and Multi-Agency Tasking and Co-ordination Groups to ensure that joined-up actions can take place to protect clients.

The project aims to upskill every single member of staff based in A&E, Gynecology and Midwifery departments to be more effective in recognising the signs of an abusive relationship and to provide suitable advice, guidance and support to improve the quality of life for patients experiencing domestic abuse. Although it is difficult to quantify the total number of patients that will benefit from the project, throughout its lifetime – it is likely to be hundreds of individuals will be supported (particularly if based on national estimates that 1 in 4 women and 1 in 6 men experience some form of domestic abuse throughout their lives).

Further updates will be provided to Community Safety Board and Overview and Scrutiny Committee outlining the progress and outcomes achieved throughout the next 12 months.

The Committee also received presentations on issues surrounding serious violence from Superintendent Nicola Musgrove of Central Area Command.

Mark Cheetham, Independent Domestic Violence Advisor Service

Julie Crichton, Multi Agency Safeguarding Hub and

Denise Lloyd, Multi Agency Tasking and Co-ordination, Northumbria Police

RESOLVED - that the information be noted.

Chair.....

TITLE OF REPORT: Community Safety Board – 6mth Progress Update

REPORT OF: Paul Dowling
Strategic Director – Communities and Environment

Summary

The Community Safety Board is required to attend the Community Safety Overview and Scrutiny Sub-Committee (OSC) on a six-monthly basis to provide an overview of the activities that have been undertaken to address its strategic priorities (as set out in the statutory Partnership Plan for 2017/18).

1 Background

- 1.1 The Community Safety Board is a standalone themed partnership that has the legal obligation to address the key crime, disorder and substance misuse (drug and alcohol) issues that are impacting upon the Borough. The Board also has a statutory duty under the Crime and Disorder Act 1998 to produce an annual intelligence-led Strategic Assessment and Partnership Plan.

2 Strategic Assessment and Partnership Plan

- 2.1 As a reminder, the Strategic Assessment is a detailed analysis of the key crime, disorder and anti-social behaviour issues within Gateshead in order to assist in setting future community safety priorities for the Board. The tenth Strategic Assessment was completed in December 2016 and identified four priorities for the Board to address over the next twelve-months.

3 Partnership Plan

- 3.1 As a reminder, the Partnership Plan brings together the analytical findings from the Strategic Assessment, along with the key activities undertaken by the Board in the previous 12 months to set out the strategic priorities that will be delivered upon in the forthcoming year. The priorities confirmed for 2017/18 are:
- (1) Tackling Violence
 - (2) Combatting Anti-Social Behaviour
 - (3) Addressing Substance Misuse
 - (4) Improving Public Confidence

4 Current Performance

- 4.1 The table set out in Appendix 1 shows performance of crime and disorder within Gateshead from April 2017 until 31 August 2017. It must be noted at the outset changes to National Crime Recording Standards has significantly altered the way in which crime is recorded and has subsequently inflated performance figures and makes it difficult to compare to previous years. Discussions held at the Police and Crime Panel suggests that inflated figures will continue until the end of the financial year – with Corporate Development in Northumbria Police projecting increases of between 9% and 18% at year end.

5. Progress to date

5.1 Appendix 2 provides details of some of the work carried out by partners and Council services involved in Community Safety in the last six-months against the objectives identified within the Partnership Plan. For reassurance, work has taken place against all priority areas, most of which is progressing well and/or has been completed. Some highlights include:

- Drafted a Domestic Abuse Strategy and Action Plan for Gateshead.
- Re-established the multi-agency Domestic Abuse Executive Forum and set up an Operational Domestic Abuse Group (to drive forward actions outlined within the Domestic Abuse Action Plan).
- Undertaken a comprehensive review of the Multi-Agency Safeguarding Hub and Domestic Abuse functions within Gateshead to ensure that the support offered to clients remains appropriate.
- Completed the Domestic Homicide Review in relation to Adult C – which has identified a number of recommendations to improve current practice.
- Secured funding from the Office for the Police and Crime Commissioner to establish a pilot in Accident and Emergency designed to improve support for victims of domestic abuse – and have worked closely with the CCG to look at ways to more effectively engage with General Practitioners.
- Established an ASB Volunteer Service to support vulnerable victims of ASB and hate crime within the Borough.
- Arranged a Problem Solving event to showcase best practice examples of how we have collaboratively tackled problems in Gateshead and Newcastle. Examples included: Fewster Square, Operation Kestrel and proactive use of the Anti-Social Behaviour Tools and Powers to protect vulnerable persons.
- Commissioned a series of training sessions to increase understanding and knowledge of hate crime and how to report it – as well as commissioning the voluntary and community sector to deliver activities to address community tensions and cohesion issues.
- Rolled out a series of ASB training sessions to internal Council services and partner agencies to increase awareness of the Tools and Powers available to practitioners when tackling anti-social behaviour.
- In conjunction with partners, we have attended (and arranged) a number of community engagement events to raise awareness of crime and disorder and to address feelings of safety.
- Produced a multi-agency Substance Misuse Strategy and Action Plan that sets out our ambitious to eliminate substance misuse within Gateshead.
- Created a Complex Offender Group to identify individuals causing significant crime and disorder problems and put in place a range of multi-agency support and enforcement actions designed to curb their offending behaviour.
- Co-ordinated a range of multi-agency enforcement operations designed to tackle issues within neighbourhoods (e.g. Operation Axel and Kestrel).
- Continued to deliver training sessions linked with: hate crime, domestic and sexual abuse, drug and alcohol misuse and preventing violent extremism.
- Arranged a Regional Conference to demonstrate the breadth of work carried out in Gateshead to tackle hate crime and community tensions.
- Commissioned Fire Service to deliver 2 x Phoenix Projects for young people on the cusp of offending and to help divert them away from committing ASB.
- Commissioned Platform to deliver outreach work in hotspot areas for ASB to provide advice and guidance around substance misuse to young people.

5.3 We will continue to progress work in relation to all of the objectives; however, some of the areas that be prioritising and/or be developed further over the next six-months are:

- Continue with to review the Multi-Agency Safeguarding Hub and Domestic Abuse functions and identify a new operating/delivery model for Gateshead.
- Undertake a systems-thinking review of how we tackle ASB to ensure we have the right approach for supporting victims.
- Continue to roll out training and awareness around ASB Tools and Powers and to further embed a problem solving culture within Gateshead in relation to Community Safety issues.
- Further develop our communications/engagement approaches to ensure we continue to proactively tackle perceptions of crime and disorder and feelings of safety with local residents.
- Produce the statutory Strategic Assessment (and explore options for a joint assessment with Safe Newcastle) as well as undertaking public consultation on the draft priorities.
- Finalise the Domestic Homicide Review into Adult D and implement any of the recommendations identified.

6 Recommendation

6.1 Members are asked to:

- (i) Comment on the progress made in relation to the strategic priorities of the Community Safety Board;
- (ii) Continue to receive six-monthly Community Safety updates;
- (iii) Identify any issues/areas that OSC want to scrutinise in greater detail at a future Committee meeting.

Contact: Adam Lindridge

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* Appendix 1 – Crime Performance Table

* Appendix 2 – Partnership Plan Actions Table

Appendix 1 – Crime Performance Table

* received from Corporate Development Department at Northumbria Police – 19 September 2017

1 April 2017 to 31 August 2017

Measure (location)	Northumbria			Gateshead		
	Actual	Previous YTD	% Variance	Actual	Previous YTD	% Variance
Total crime	64050	49400	+14650 (+30%)	8695	6933	+1762 (+25%)
Violent crime	20614	15237	+5377 (+35%)	2711	2080	+631 (+30%)
Violence against the person	17996	13229	+4767 (+36%)	2337	1801	+536 (+30%)
Violence against the person - With injury	5372	5128	+244 (+5%)	666	707	-41 (-6%)
Most serious violence against the person	297	273	+24 (+9%)	37	48	-11 (-23%)
Less serious violence against the person	5075	4855	+220 (+5%)	629	659	-30 (-5%)
Violence against the person - Without injury	12624	8101	+4523 (+56%)	1671	1094	+577 (+53%)
Possession of Weapons	476	420	+56 (+13%)	54	72	-18 (-25%)
Robbery	287	266	+21 (+8%)	44	46	-2 (-4%)
Sexual offences	1855	1322	+533 (+40%)	276	161	+115 (+71%)
Vehicle crime	3318	2543	+775 (+30%)	489	361	+128 (+35%)
Vehicle interference	399	301	+98 (+33%)	66	44	+22 (+50%)
TFMV	2196	1707	+489 (+29%)	348	246	+102 (+41%)
TWOC	723	535	+188 (+35%)	75	71	+4 (+6%)
Burglary	3889	3451	+438 (+13%)	561	437	+124 (+28%)
Burglary dwelling	2452	1383	+1069 (+77%)	372	173	+199 (+115%)
Burglary OTD	1437	2068	-631 (-31%)	189	264	-75 (-28%)
Criminal damage	10566	8915	+1651 (+19%)	1484	1393	+91 (+7%)
Drug crime	1103	1334	-231 (-17%)	133	163	-30 (-18%)
Other crime	24536	17899	+6637 (+37%)	3313	2496	+817 (+33%)
Theft and handling	15094	12364	+2730 (+22%)	2039	1699	+340 (+20%)
Shoplifting	6138	5077	+1061 (+21%)	900	757	+143 (+19%)
Theft from the person	691	438	+253 (+58%)	81	45	+36 (+80%)
Theft of a pedal cycle	1085	830	+255 (+31%)	105	67	+38 (+57%)
Other theft and handling	7180	6019	+1161 (+19%)	953	830	+123 (+15%)
Fraud and forgery	98	64	+34 (+53%)	17	11	+6 (+55%)
Public disorder	8658	4896	+3762 (+77%)	1145	689	+456 (+66%)
Miscellaneous crime	686	575	+111 (+19%)	112	97	+15 (+15%)
Serious acquisitive crime	5658	3891	+1767 (+45%)	839	536	+303 (+57%)
Racially and religiously aggravated crime	513	535	-22 (-4%)	72	84	-12 (-14%)

1 Tackling Violence

Ref	Partnership Plan	Update	RAG
1.1	<ul style="list-style-type: none"> Produce a refreshed Domestic Abuse Strategy and Action Plan that will set out the activities that will be undertaken locally within Gateshead – ensuring that the National Statement of Expectations are embedded. 	<ul style="list-style-type: none"> Domestic Abuse Strategy and Action Plan has been drafted and circulated to Domestic Abuse Exec Forum for comments. Potential for sign off at Board in September 2017 – Tbc with Lynn. Action Plan will be delivered via Operational Domestic Abuse Group – regular updates to Domestic Abuse Exec Forum and CSB. Successful funding bid to Department for Communities and Local Government (as part of National Statement of Expectations) to increase specialist accommodation provision in Gateshead. TGHC Outreach Worker employed to September 2018 + improvements to additional properties. 	Ongoing
1.2	<ul style="list-style-type: none"> Work with the Police and Crime Commissioner to deliver activity to support national and regional Violence Against Women and Girls strategies and policies. 	<ul style="list-style-type: none"> National and regional Violence against Women and Girls actions have been incorporated into local Domestic Abuse Strategy. Secured funding to April 2020 from OPCC and QE Hospital to deliver project within Accident and Emergency to increase domestic abuse provision in health. Project starting 1 September. Training for staff in A&E/maternity/gynaecology. Successful funding bids to Home Office Transformation Fund: <ol style="list-style-type: none"> <u>Northumbria Domestic Abuse Practitioner Standard</u> – designed to reduce demand on specialist services by expanding capability of 'non-specialists'. <u>Court Advocates</u> – designed to improve support for rape complainants as well as addressing capacity issues affecting court support. <u>CJS Diversion Support Worker</u> – working in partnership with Northumbria Police and Northumbria CRC to implement a new conditional cautioning scheme for low-level women offenders. <u>Cyber Stalking and Harassment Pilot</u> – a range of activities are to be trailed which are designed to tackle cyber-enabled stalking and harassment. Provided feedback to the OPCC in relation to the regional media campaign that is to be rolled out in the near future around domestic/sexual violence, consent and online child sexual exploitation. Will be involved in supporting campaign. 	Ongoing
1.3	<ul style="list-style-type: none"> Reintroduce and strengthen the multi-agency Domestic Abuse Executive Forum to review and monitor the strategic and operational response to domestic and sexual abuse. 	<ul style="list-style-type: none"> Domestic Abuse Executive Forum has been reintroduced – started in July 2017 – initially meeting six-weekly. Chair and Vice Chair identified; Lynn wants to extend invitation to Cllr Douglas. Operational Group is to be created and action plan has started to be drafted with contributions from key practitioners – still unclear on chair arrangements (IDVA vs MASH vs Com Safety). 	Completed (continues to be monitored)
1.4	<ul style="list-style-type: none"> Improve reporting of domestic and sexual abuse – particularly within hard-to-reach and marginalised communities/groups. 	<ul style="list-style-type: none"> Will be picked via Domestic Abuse and MASH Review Specific work has been undertaken to increase awareness of domestic abuse with older people and Learning Disability communities (following DHR Panel Recommendations in other areas within Northumbria). Actions have been identified within the Operational DV Group Action Plan to 	Ongoing

		<p>improve reporting.</p> <ul style="list-style-type: none"> • Training with A&E professionals as part of the Health Advocate pilot. • Started initial discussions with CCG in relation to a mini-pilot of IRIS model within GP surgeries. 	
1.5	<ul style="list-style-type: none"> • Implement findings outlined within Domestic Homicide Review Action Plan(s) and refresh local DHR Framework (following changes to national guidance). 	<ul style="list-style-type: none"> • All actions/recommendations identified in Adult A & B DHRs are complete; report submitted to previous CSB; Lynn wanted further reassurance report at a future CSB (scheduled for Jan 2018 meeting). • DHR Adult C being finalised; due to be sent to Home Office QA Panel in Sept 2017 – recommendations outstanding. • Multi-agency session to be arranged to run through findings with practitioners; regular updates to DA Exec Forum. • DHR Adult D – ongoing – significant recommendations are expected linked with stalking, harassment and the use of specific powers (PINs) to prevent domestic abuse – and will also include some national/regional actions. 	Ongoing
1.6	<ul style="list-style-type: none"> • Work with Local Safeguarding Children's Board to educate, inform and challenge young people about healthy relationships, abuse and consent 	<ul style="list-style-type: none"> • Will be picked via Domestic Abuse and MASH Review • Some ad-hoc work has been carried out in relation to Chelsea's Choice – and a teaching pack has been produced by Northumbria Police (which can be used by schools – Dean Hood email). • Need to involve LSCB Manager and Education Gateshead to identify how this can be rolled out further. 	Ongoing
1.7	<ul style="list-style-type: none"> • Raise public and staff awareness of domestic abuse and its impact on individuals/communities 	<ul style="list-style-type: none"> • Will be picked via Domestic Abuse and MASH Review • Shared/circulated Northumbria-wide campaigns on Domestic Abuse. • Increased awareness of Domestic Abuse Champions within the Borough – 2 x South of Tyne Events (Honour-based Violence, Forced Marriage and Stalking) – need to be strengthened (including review/evaluation of effectiveness). 	Ongoing
1.8	<ul style="list-style-type: none"> • Prevent domestic and sexual abuse by challenging attitudes and behaviours 	<ul style="list-style-type: none"> • Will be picked via Domestic Abuse and MASH Review • Shared/circulated Northumbria-wide campaigns on Domestic Abuse. • Fed into the Northumbria Police/PCC campaign materials. 	Ongoing
1.9	<ul style="list-style-type: none"> • Provide early identification and co-ordinated intervention to be able to protect and support victims in a timely manner 	<ul style="list-style-type: none"> • Will be picked via Domestic Abuse and MASH Review • Operation Encompass is still running well in Gateshead • Troubled Families etc. 	Ongoing
1.10	<ul style="list-style-type: none"> • Contribute and commit to the development of the Multi-Agency Safeguarding Hub to ensure a co-ordinated approach is taken to support victims of domestic abuse 	<ul style="list-style-type: none"> • Will be picked via Domestic Abuse and MASH Review • MASH has been extended until 31 March 2018 – ongoing review 	Ongoing
1.11	<ul style="list-style-type: none"> • Develop a detailed/accurate understanding of the different aspects of domestic and sexual abuse within the Borough to inform commissioning arrangements 	<ul style="list-style-type: none"> • Performance Framework identified as part of the Domestic Abuse Strategy. • Problem profile will be commissioned – but is difficult due to discrepancies in datasets collected. Further work required – to be aligned to Domestic Abuse and MASH Review. 	Ongoing
1.12	<ul style="list-style-type: none"> • Continue to utilise the Troubled Families model to ensure that we 	<ul style="list-style-type: none"> • Troubled Families model still operating – domestic abuse is a criteria used to 	Ongoing

	deliver effective wrap-around support for the whole family	<ul style="list-style-type: none"> identify possible families for inclusion on programme. Outcome Plan includes domestic abuse and Operation Encompass indicators. In-depth presentation required at Sept CSB. 	
1.13	<ul style="list-style-type: none"> Work with local health services to strengthen local interventions to help identify violence and abuse at an earlier stage 	<ul style="list-style-type: none"> Secured funding from OPCC and QE Hospital to deliver project within Accident and Emergency to increase domestic abuse provision. Starting 1 September. Working with Clinical Commissioning Group on GP Pilot – underspend from DCLG Funding. Attended 'Time In: Time Out' Sessions to discuss domestic abuse and MASH models to generate increased awareness and/or referrals from GPs. 	Ongoing
1.14	<ul style="list-style-type: none"> Ensure that adequate support and appropriate pathways are embedded to addressing Adolescent to Parent violence 	<ul style="list-style-type: none"> Will be picked via Domestic Abuse and MASH Review Youth Offending Team secured £30k funding from PCC to deliver A2P violence programmes. Northumbria Police have produced a refreshed framework and referral process. 	Ongoing
1.15	<ul style="list-style-type: none"> Ensure that timely enforcement action is taken against perpetrators of domestic abuse – including providing support 	<ul style="list-style-type: none"> Will be picked via Domestic Abuse and MASH Review Recommissioned Deter Innovations to deliver DVPPs (to March 2018). Exploring with Northumbria CRC potential options for providing specific training and advice to frontline practitioners (e.g. toolbox talks) – joint with North and South Tyneside. 	Ongoing
1.16	<ul style="list-style-type: none"> Explore specific work (e.g. re-align resources to target risk groups, repeat/serial victims) 	<ul style="list-style-type: none"> Will be picked via Domestic Abuse and MASH Review Serial victims project still operational; support for medium and standard risk victims continues to be provided by Oasis Aquila. Data analysis has been undertaken to identify Top X% of victims 	Ongoing
1.17	<ul style="list-style-type: none"> Review existing training and produce a refreshed directory of suitable training (e.g. mental health, stalking and harassment, cyber-related incidents) 	<ul style="list-style-type: none"> Training still takes place within Gateshead – issue with the number of trainers available and specialist training provided. Training Needs Analysis has been commissioned on what training is required across Community Safety (which includes domestic abuse). 	Ongoing
1.18	<ul style="list-style-type: none"> Review use of domestic violence protection orders and notices to increase awareness and uptake locally 	<ul style="list-style-type: none"> Will be picked via Domestic Abuse and MASH Review DVPOs/DVPNs are being used; process is in place – will be reviewed/refreshed within the Operational DA Forum. 	Ongoing
1.19	<ul style="list-style-type: none"> Further develop the Cardiff Model (alcohol-related assaults) data and identify how this can be utilised locally 	<ul style="list-style-type: none"> Data is being shared with Licensing on a regular basis. Training with staff continues to take place – data quality continues to improve. Need to demonstrate how this feeds into Sub-Groups, Problem Solving etc...? 	Ongoing

2 Combatting Anti-Social Behaviour

Ref	Partnership Plan	Update	RAG
2.1	<ul style="list-style-type: none"> • Work with partners to efficiently tackle the changing nature of anti-social behaviour in order to effectively meet the demands of local communities. 	<ul style="list-style-type: none"> • ASB Volunteer Service in development which will see the most vulnerable victims of ASB being supported by a volunteer to ensure they have the necessary support in place • Currently reviewing our approach to ASB, making better use of the tools and powers • Problem solving event planned for 23 August 	Ongoing
2.2	<ul style="list-style-type: none"> • Be intelligence-led and information driven to ensure resources are deployed through Tasking and Co-ordination into the right areas at the right time to combat ASB effectively. 	<ul style="list-style-type: none"> • Review of ASB log • Problem solving event planned for 23 August • Daily access to police incidents has really helped this 	Ongoing
2.3	<ul style="list-style-type: none"> • Ensure that timely and targeted enforcement action is taken against perpetrators of ASB. 	<ul style="list-style-type: none"> • This is part of the ASB review • ASB tools and powers training sessions have taken place internally and with partners and more are planned • Resolve to look at how we can embed the powers so we can take swifter action • Now starting to take enforcement action on the complex offenders cohort 	Ongoing
2.4	<ul style="list-style-type: none"> • Tackle specific elements of ASB (e.g. youth disorder, graffiti – signal crimes etc.). 	<ul style="list-style-type: none"> • Review of youth disorder and links with the new early help model • POP plans in place and being reviewed through the event • Motorcycle pop plan has had some successes 	Ongoing
2.5	<ul style="list-style-type: none"> • Work collectively in order to prevent/divert ASB and hate crime from occurring in the first place. 	<ul style="list-style-type: none"> • Raising awareness of Hate Crime and the impact this has with groups affected by Hate as well as agencies and organisations supporting these groups to ensure incidents are reported. • Hate Crime & Tension Monitoring Group continues to meet bi-monthly to develop proactive opportunities to address hate incidents and tensions through intelligence led performance and evidence driven interventions in order to improve local resident's quality of life. • Commissioned 'Trans awareness' training to increase understanding of the Transgender Community. Currently looking at 'Cultural Awareness training' 	Ongoing
2.6	<ul style="list-style-type: none"> • Review how we combat anti-social behaviour within the Borough through Vanguard in order to improve our response to ASB complaints. 	<ul style="list-style-type: none"> • ASB review 	Ongoing
2.7	<ul style="list-style-type: none"> • Review the implementation of ASB Legislation locally (e.g. Public Space Protection Order). 	<ul style="list-style-type: none"> • Six month review of PSPOs will be presented to cabinet in Sept/Oct 2017. • Report to be presented to Com Safety OSC in October. 	Completed
2.8	<ul style="list-style-type: none"> • Deliver awareness raising campaigns to demonstrate the impact of ASB and hate crime. 	<ul style="list-style-type: none"> • Northumbria Hate Crime conference due to take place during Hate Crime awareness week which will look to increase awareness of Hate Crime, the impact that has on victims, the support that is available as well as a number of workshops focusing on the Action against Hate plan. 	Ongoing
2.9	<ul style="list-style-type: none"> • Roll out further training for frontline staff and practitioners to increase awareness of the ASB Tools and Powers that are available. 	<ul style="list-style-type: none"> • Additional training sessions planned in September • Regional sessions planned for October 	Ongoing

2.10	<ul style="list-style-type: none"> • Work with partners to ensure that we are effectively capturing and addressing vulnerability and addressing the root cause/driver of the problem. 	<ul style="list-style-type: none"> • Complex offenders group is doing this – reps from various services e.g. Fulfilling Lives, Basis, Evolve • MASH???? 	Ongoing
2.11	<ul style="list-style-type: none"> • Provide support to vulnerable and repeat victims of ASB and hate crime. 	<ul style="list-style-type: none"> • This is addressed by the Hate Crime and Tension Monitoring Group and is an ongoing process. Resources will be directed towards areas where there have been increases in hate crime to ensure that victims are supported and perpetrators aware that Hate Crime won't be tolerated. • Continue to work with VFN and the Community Engagement Team to ensure that victims of Hate Crime are supported • Supporting Advocacy Centre North's Hate Crime Advocacy Service to ensure that victims of Hate Crime have a voice. 	Ongoing
2.12	<ul style="list-style-type: none"> • Develop a campaign that sets out expectations (i.e. what we will and won't deliver on...?) 	<ul style="list-style-type: none"> • This will need to be incorporated into the ASB review and as yet hasn't been decided 	Ongoing
2.13	<ul style="list-style-type: none"> • Raise the profile of hate crime within local communities to increase the level of reporting within specific at-risk and hard-to-reach groups. 	<ul style="list-style-type: none"> • Raising awareness of Hate Crime and the impact this has with groups affected by Hate as well as agencies and organisations supporting these groups to ensure incidents are reported. • Gateshead Council's Communications Team now share the number of hate incidents that have been reported each month in Gateshead via social media as well as information on the different ways in which to report an incident. 	Ongoing
2.14	<ul style="list-style-type: none"> • Review current case management processes in relation to hate crime to ensure a consistent approach is provided to all cases – and ensure that refreshed training is provided to all users. 	<ul style="list-style-type: none"> • A review of the Arch hate crime reporting system is currently taking place in partnership with Safe Newcastle. Feedback from users in Gateshead has been shared with Safe Newcastle with a view to improving the database further. Gateshead and Newcastle are the only Local Authorities still currently using the system, with other Authorities deciding to record incidents in different ways and consultation has been carried out with other Local Authorities around the ways in which they record and manage incidents. • Community Safety are currently carrying out refresher training with Carecall to ensure that all members of the team are aware of how to use the Arch system to record hate incidents 	Ongoing
2.15	<ul style="list-style-type: none"> • Provide targeted education and support programmes to specific groups most at risk of victimisation to increase understanding of hate crime and how to report as well as projects designed to tackle perpetrator behaviour. 	<ul style="list-style-type: none"> • Show Racism the Red Card (SRtRC) currently carrying out education workshops around Hate Crime and racism in a number of primary/secondary schools in Gateshead. The schools have been identified by the Community Safety Team, Community Engagement Team and Education Gateshead to ensure schools where incidents are occurring or where there are BME students are targeted. 	Ongoing

3 Addressing Substance Misuse			
Ref	Partnership Plan	Update	RAG
3.1	<ul style="list-style-type: none"> Produce a refreshed Substance Misuse Strategy and Action Plan that will set out the activities that will be undertaken locally within Gateshead to address drug and alcohol abuse. 	<ul style="list-style-type: none"> Complete 	Complete
3.2	<ul style="list-style-type: none"> Work collectively with other Boards and statutory agencies to lobby Government for changes in legislation and to take proactive action to address drug and alcohol issues at a national level. 	<ul style="list-style-type: none"> Ongoing Responses submitted to government consultations on duty, letters sent requesting increase in duty etc... 	Ongoing
3.3	<ul style="list-style-type: none"> Routinely review our local Drug and Alcohol Treatment services to ensure that those using substances receive the most appropriate and timely support. 	<ul style="list-style-type: none"> Public Health hold quarterly contract monitoring meetings to examine performance and quality of the service provision 	Ongoing
3.4	<ul style="list-style-type: none"> Support national and local communications, campaigns, and engagement work to increase understanding of the potential risks and issues generated by substance misuse. 	<ul style="list-style-type: none"> Ongoing – next campaign is the Balance cancer campaign PH Making Every Contact Count – Drug and Alcohol worker to train and increase delivery of very brief advice e.g. Have a Word Ongoing dissemination of drug alerts 	Ongoing
3.5	<ul style="list-style-type: none"> Continue to monitor and review all drug-related deaths and overdoses that occur within Gateshead in order to maximise and share potential learning so as to minimise future deaths. 	<ul style="list-style-type: none"> Ongoing Findings of shared care audit have been presented to CSB DRD Annual Report completed and shared with key groups Looking at how recommendations can be implemented 	Complete / ongoing
3.6	<ul style="list-style-type: none"> Tackle drug and alcohol misuse through targeted actions designed to reduce demand, restrict supply and build recovery 	<ul style="list-style-type: none"> Action plans for each of the strands have been developed and are discussed by exception at each substance misuse strategy group 	Ongoing
3.7	<ul style="list-style-type: none"> Ensure that we continue to develop and implement robust systems and have procedures in place to support a positive and responsible alcohol trade. 	<ul style="list-style-type: none"> All applications are examined and representations made by Responsible Authorities were appropriate 	Ongoing
3.8	<ul style="list-style-type: none"> Ensure robust proactive licensing procedures to reduce the impact of alcohol related harm for the public. 	<ul style="list-style-type: none"> Licensing/TS/PH adopting proactive and joined up approach, and are achieving successful outcomes. 	Ongoing
3.9	<ul style="list-style-type: none"> Challenge the culture and societal norms around alcohol use. 	<ul style="list-style-type: none"> Ongoing – next campaign is the Balance cancer campaign PH Making Every Contact Count – Drug and Alcohol worker to train and increase delivery of very brief advice e.g. Have a Word Ongoing dissemination of drug alerts 	Ongoing
3.10	<ul style="list-style-type: none"> Improve quality and increase access to low level interventions. 	<ul style="list-style-type: none"> Have a word and making Every Contact Count Out of Court Disposals 	Ongoing
3.11	<ul style="list-style-type: none"> Support local people to understand the true long term health impact of alcohol. 	<ul style="list-style-type: none"> Public Health, CCG, Balance routinely do this through campaigns, commissioning of services (GP and community based treatment service), brief interventions etc 	Ongoing
3.12	<ul style="list-style-type: none"> Support and champion the development of knowledgeable Health and Wellbeing services that promote and deliver prevention, sensible drinking and abstinence programmes. 	<ul style="list-style-type: none"> Training support provided to services Making Every Contact Count worker in post PH Contractual specifications address this 	Ongoing

		<ul style="list-style-type: none"> LA adhering to their commitment to the Alcohol Declaration 	
3.13	<ul style="list-style-type: none"> Implement approaches to modify risky behaviours amongst high prevalence or high risk groups. 	<ul style="list-style-type: none"> PH's contract with GPs to deliver Alcohol Brief Interventions PH Commissioned treatment and recovery services Alcohol and Drug Intelligence Snapshots currently being developed to identify and target most vulnerable and 'at risk' groups 	Ongoing
3.14	<ul style="list-style-type: none"> Improve the quality of data collection to understand the full impact of drugs and alcohol on crime, health, offending, reoffending and the community. 	<ul style="list-style-type: none"> Quality Framework and Performance Management framework being finalised - update at the next SMSG 	Ongoing
3.15	<ul style="list-style-type: none"> Undertake robust offender management to those who have committed drug and alcohol-related crime, making best use of positive disposals/requirements. 	<ul style="list-style-type: none"> Complex offenders group Progress of IOM Fulfilling Lives work (system navigators and Task sand Finish Groups) 	Ongoing
3.16	<ul style="list-style-type: none"> Roll out of substance misuse awareness and overdose awareness training for frontline staff, partner agencies, carers and family members. 	<ul style="list-style-type: none"> These take place annually – next sessions due in summer 2018 	Ongoing
3.17	<ul style="list-style-type: none"> Tackle dual-diagnosis to ensure those with mental health and substance misuse issues receive the most appropriate and effective treatment. 	<ul style="list-style-type: none"> Strategy and action plans being developed by public health 	Ongoing
3.18	<ul style="list-style-type: none"> Increase the visibility of, and access to, a wide range of recovery communities across the borough – including facilitating peer support and mutual aid networks. 	<ul style="list-style-type: none"> PH Commission Evolve, Oaktrees and Platform to provide. 	Ongoing

4 Improving Public Confidence

Ref	Partnership Plan	Update	RAG
4.1	<ul style="list-style-type: none"> Proactively engage with local communities to build relationships and provide advice, education and guidance – in particular to vulnerable and marginalised groups. 	<ul style="list-style-type: none"> Undertaken a range of activities: Saltwell Park Event, Operation Axel, Phoenix Project, BME Focus Groups (Strategic Assessment), Building a Stronger Britain Together), Councillor Newsletters, Media/Communications work etc.... 	Ongoing
4.2	<ul style="list-style-type: none"> Work closer with the Voluntary and Community Sector to increase our knowledge and understanding of the resources available within Gateshead to support people and communities affected by community safety issues. 	<ul style="list-style-type: none"> Building a Stronger Britain Together – increase Prevent resources. 	Ongoing
4.3	<ul style="list-style-type: none"> Develop a Communications Framework to ensure that we have a co-ordinated approach to media and communications across all partner organisations, ensuring that we are proactively promoting positive messages about the work undertaken by the Board. 	<ul style="list-style-type: none"> Communications Framework produced and agreed by CSB in 2016/17 Northumbria Police Engagement Strategy 2017/18 	Ongoing
4.4	<ul style="list-style-type: none"> Continue to work with the Central Engagement Team at Northumbria Police to monitor and respond to community tensions 	<ul style="list-style-type: none"> Ongoing development work; continue to receive information on a daily basis on issues/incidents that have the potential to cause increased tensions; attendance at several Joint Engagement Group meetings (Op Sanctuary, Op Bridler etc). 	Ongoing
4.5	<ul style="list-style-type: none"> Ensure that we work collaboratively with other themed 	<ul style="list-style-type: none"> Bi-monthly meetings have been arranged between SAB, LSCB, HWBB and CSB 	Ongoing

	partnerships/boards on shared areas of concern to minimise duplication.	Business Managers – shared respective Action Plans – identified areas of possible duplication. • Joint meeting on Alcohol held with HWBB in Jan 2017.	
4.6	• Develop a series of personal safety and vulnerability campaigns (e.g. internet safety/cyber-crime).	• Training provided by LSCB on Online Awareness/Safety. • <i>What do we do on Cyber-crime? Trading Standards?</i>	Ongoing
4.7	• Explore opportunities to support activity to improve community cohesion (and activities linked with the recent national review into integration).	• Secured funding via Building a Stronger Britain Together Fund: commissioned Show Racism the Red Card to deliver specialist work on 121 and group-basis to tackle far-right extremism/attitudes.	Ongoing
4.8	• Proactively prevent people from being drawn into terrorism through continued delivery and awareness raising around extremism through WRAP (Workshop to Raise Awareness of Prevent)	• A number of formal WRAP training sessions continue to take place throughout the year and are promoted via Joint LSCB/SAB/CSB Training Directory. Informal sessions are planned with Council services. • Increased the number of Home Office accredited trainers within Gateshead that can deliver WRAP sessions. • Delivered awareness sessions to schools (Frances Hands?) • Practice Guidance Note completed and endorsed by the SAB – started to work on a similar version for LSCB.	Ongoing

5 Anything else...?

Ref.	• <i>For any additional work that is being undertaken but not specifically included within Partnership Plan....</i>	
5.1	<ul style="list-style-type: none"> • Exploring Joint meeting with Newcastle re: Hate Crime and Tension Monitoring • Joint Development Session with Board members • Strategic Assessment – MoRiLE Model – potential for it to be rolled out further • Range of JEG Meetings (including tensions) • Op Sanctuary • Range of partnership work – need to identify how this can be captured (e.g. Op Kestrel). 	Ongoing

TITLE OF REPORT: **Public Space Protection Orders – six month review**

REPORT OF: **Paul Dowling, Strategic Director, Communities & Environment**

Purpose of the Report

1. The report is to update Cabinet on the six month evaluation of the Public Space Protection Orders (PSPOs) for Gateshead.

Background

2. The Legislation to make PSPOs was introduced in 2015, and intended to give local authorities additional powers to tackle anti-social behaviour in a public place. The Council, in partnership with Northumbria Police, successfully implemented three PSPOs:
 - Gateshead borough – to make it an offence to not carry the means to pick up after your dog, to dispose of bagged or wrapped dog waste correctly and gives the police the power to seize alcohol if people are consuming it and acting in an anti-social manner.
 - Metro Centre Retail Park – to make it an offence to attend the car park for the purpose of car rallies and drive in an anti-social manner (e.g. do burn outs).
 - Town Centre – to make it an offence, amongst other things, to urinate/defecate, beg, consume alcohol and other intoxicating substances and tout or importune for business to the nuisance or annoyance of the public.
3. Cabinet requested a review of the PSPOs once they had been enforceable for six months.

Progress to date

4. The orders have been enforceable for six months with varying degrees of success:

Borough wide

5. There are two measures in the borough wide PSPO which were intended to help the council deal with an increase in complaints regarding dog fouling:
 - The requirement to carry the means to clean up after your dog
 - To dispose of bagged dog waste in a bin or by taking it home
6. There is also an additional requirement to help the police deal with on street drinking which makes it an offence in Gateshead not to surrender any open alcohol container when asked to do so by an authorised officer.

7. The measures around dog fouling were put in place as a response to reduced resources and recognising the difficulties of catching people “in the act”. They allow officers to proactively challenge dog owners to ensure they have the means to clear up which completely changes the situation from being reactive to enable a more direct, intelligence led approach. The second element was around dog waste being hung in trees, as this is not covered by littering legislation.
8. However, there has been little activity around implementing this as there is currently no on street enforcement function. Without an on street environmental enforcement team the only place the work could sit would be with the enforcement team - however, unless they stopped doing existing areas of work there is no capacity to pick up this additional demand. A report to Cabinet in July explored the options for delivering on street enforcement. Discussions continue about an on street enforcement team with the aim of having one in place by the end of the year.
9. Northumbria Police value the measure around disposing of alcohol as it is a useful tool, particularly in relation to youth ASB – alcohol is often found and confiscated. Northumbria Police do not routinely record the number of times alcohol is disposed of but have noticed an increase in the use as the legislation is available to use across the whole of the borough rather than the discreet areas that were previously subject to a Designated Public Place Order (DPPO).

Metro Centre

10. This PSPO has been very effective and has worked in preventing the number of car meets in the retail car park of the Metro Centre, as a result there have been no fixed penalty notices issued. Since its implementation there have been no issues and the meets have ceased to exist.

Town Centre

11. There are nine measures to combat anti-social behaviour in the town centre PSPO.

Touting for business and pitching stalls on the highway

12. Since the order was introduced and the enforcement team carried out some planned activity this is now greatly reduced, if not eliminated.
13. However, the Institute of Fundraising has raised concerns that the current situation is too restrictive. They remain unhappy that two members of staff from one of their charities were issued with fixed penalty notices. They await with interest the outcome of this review, and are hoping that collecting by charities in the town centre may be permitted through a site management agreement limiting their number of collectors and the days on which they can collect.
14. Any arrangement to manage and approve collectors would require additional staffing resources, together with a policy statement, fee and charging arrangements. Provisions already exist for charitable cash collections to receive a Street Collection Permit, and it is not recommended at this stage that alternative arrangements are put in place to accommodate the groups who collect for charities by taking bank details from the public.

Begging/Street drinking/Taking intoxicating substances/Being intoxicated and incapable/Urinating and defecating

15. There have been a large number of breaches of these provisions, and due to a lack of resource to enforce the order a limited amount of fixed penalty notices have been issued. As a result intelligence has been gathered around this, and a cohort of perpetrators has been identified in conjunction with partners including Northumbria Police, The Gateshead Housing Company, Evolve and Basis. Some of these breaches may also be as a result of increased regulation and associated enforcement activity in Newcastle.
16. This client group are extremely difficult to engage and cause numerous problems for businesses, residents and visitors to the town centre. As a result the more mainstream enforcement toolkit does not generally work. For example, of the 22 fixed penalty notices issued, not one payment has been received and in many cases multiple notices have been issued to the same people.
17. The approach with this group needs to be one of two options, when a breach occurs:
 - A summons file produced by Northumbria Police so we can get it in to court quickly with the option of requesting a Criminal Behaviour Order; or
 - Proactively compiling a file of evidence to make an application for an injunction to tackle specific aspects of perpetrators behaviour.
18. Both of these options require additional resource including time by council officers to do background checks with partners and agencies to ascertain who may be working with the offender and consult around the proposed conditions of any order we want to request. It is important that we do not criminalise people who genuinely need support services and work extensively with partners to ensure this is not the case.
19. The latter approach was recently adopted to deal with one prolific offender; however it was met with some difficulty because of the approach taken by the judiciary. This case was council led however, without a dedicated resource impacted on delivery of other services.
20. Regular complaints are made by visitors to the town centre, by retailers and other partners including Trinity Square Management and Nexus regarding individuals' behaviour, in particular around breaches of the PSPO. The neighbourhood policing team aren't always on shift, or are often working on another issue, and so the complaint isn't responded to in the timely manner people would expect.
21. The 'Necessity to Arrest Test' adopted by Northumbria Police has also caused some difficulties in dealing with perpetrators, in that on occasions perpetrators aren't detained which means it is likely that they will continue to breach the order.
22. The council is only allocated one half day slot every two weeks to present cases in court. As of early August hearings were already listed through to October. This means action in late August is likely not to go to court until November. This delay allows offences to continue, without any opportunity to take action earlier to stop the

activity. This causes a concern around people's perceptions about the ability of the council and police taking timely action to address problematic behaviour.

Feeding pigeons and anti-social riding

- 23. Since the order came into force we have had one complaint about feeding pigeons which was subsequently dealt with and there have been no further issues.
- 24. Trinity Square routinely warn cyclists about riding anti-socially, no further complaints have been received.

Proposal

- 25. Cabinet is asked to consider the report on the six month evaluation of the three Public Space Protection Orders.

Recommendations

- 26. It is recommended that Cabinet note the report.
- 27. It is recommended that Cabinet retain the current arrangements concerning charity collections, and do not seek to amend the current order to introduce any new arrangements to facilitate collections outside of the existing provisions for Street Collection Permits under the Police, Factories etc (Miscellaneous Provisions) Act 1916.

CONTACT: Anneliese Hutchinson

extension: 3881

PLAN REF:

Policy Context

1. The measures in the PSPOs support Vision 2030 and the Council's Corporate Plan particularly Live Well Gateshead – a healthy, inclusive and nurturing place for all

Background

2. The Legislation to make PSPOs was introduced in 2015, and intended to give local authorities additional powers to tackle anti-social behaviour in a public place. The Council, in partnership with Northumbria Police, successfully implemented three PSPOs:
 - Gateshead borough – to make it an offence to not carry the means to pick up after your dog, to dispose of bagged or wrapped dog waste correctly and gives the police the power to seize alcohol if people are consuming it and acting in an anti-social manner.
 - Metro Centre Retail Park – to make it an offence to attend the car park for the purpose of car rallies and drive in an anti-social manner (e.g. do burn outs).
 - Town Centre – to make it an offence, amongst other things, to urinate/defecate, beg, consume alcohol and other intoxicating substances and tout or importune for business to the nuisance or annoyance of the public.
3. Cabinet requested a review of the PSPOs once they had been enforceable for six months.

Consultation

4. Cabinet members have been consulted as part of the preparation of the report in Communities and Environment Portfolio and Transport and Environment Portfolio.
5. Gateshead Community Safety Board has also been consulted.

Alternative Options

6. The alternative options would be to amend the orders or to remove them. Changes can be made to one order, both or all.

Implications of Recommended Option

7. **Financial Implications** – The Strategic Director Corporate Resources confirms there are no financial implications directly arising from this report.
8. **Risk Management Implications** – There are no risk management implications arising directly from this report.
9. **Human Resources Implications** – There are no human resource implications arising directly from this report.
10. **Equality and Diversity Implications** – There are no equality and diversity implications directly arising from this report.

11. **Crime and Disorder Implications** – The PSPOs were put in place reduce anti-social behaviour, crime and disorder.
12. **Health Implications** – There are no health implications arising directly from this report.
13. **Sustainability Implications** – There are no sustainability implications arising directly from this report.
14. **Human Rights Implications** – There are no human rights implications arising directly from this report.
15. **Area and Ward Implications** – The three orders are in place across different parts of the borough:
 - Borough wide
 - Bridges (Town Centre PSPO)
 - Whickham North (Metro Centre PSPO)

TITLE OF REPORT: PREVENT Review – Progress Update

REPORT OF: Paul Dowling
Strategic Director, Communities and Environment

Summary

Community Safety Overview and Scrutiny Sub-Committee agreed that its review for 2015/16 would focus upon the Prevent agenda – which is one of four key elements of the national Counter Terrorism Strategy. Members received the Final Report in March 2016 which set out a number of recommendations to help build upon, and strengthen, our existing approach to Preventing Violent Extremism within Gateshead. This report provides an update on the work/activity that has taken place in order to implement the recommendations along with any further developments that have taken place – and builds upon previous progress reports submitted to Committee in October 2016 and April 2017.

1 Introduction

- 1.1 This report provides the Committee with an update on the work/activity that has taken place to address the recommendations outlined within the Final Report (of the review of Preventing Violent Extremism that was carried out in 2015/16) and builds upon the previous progress reports submitted to Committee back in October 2016 and April 2017.

2 Background / Context

- 2.1 As a brief reminder for members, the Final Report concluded that there were multi-agency arrangements in place to meet the statutory responsibilities set out in the national Prevent Duty Guidance.
- 2.2 The Review identified no significant gaps but felt that a self-assessment should be undertaken on regular basis to ensure that we continue to have strong and robust processes in place to safeguard those at risk of being drawn into extremism (and to help demonstrate that, as a Council, we are being proactive in addressing future challenges).
- 2.3 There were a total of 13 recommendations identified as part of the Review (and have been set out in the Appendix for information). The recommendations were aligned to the 3 x themes identified in the national Prevent guidance: (1) Leadership; (2) Working in Partnership; and (3) Capabilities.

3 Progress against Recommendations

- 3.1 A wide range of actions have been carried in relation to the recommendations – and examples of the work undertaken have been provided in the Appendix for information.
- 3.2 For reassurance, work has progressed in relation to all of the recommendations and a self-assessment continues to be updated on a regular basis. Some of the highlights include:
- Self-assessment is carried out by Community Safety on a regular basis to ensure local activity meets national Prevent standards.
 - Frontline practitioners in key services across the Council continue to receive training in relation to 'Workshop to Raise Awareness of Prevent'. Formal sessions are planned for next 6 months and we are currently arranging to undertake more informal sessions with specific designated teams.
 - Home Office-accredited Train the Trainer Sessions have increased the number of practitioners (across Communities and Environment and Care, Wellbeing and Learning) able to deliver WRAP training
 - Anecdotally, we are experiencing an increase in the number of 'advice'-related calls made into Community Safety – which is a good barometer of increased awareness with practitioners.
 - Earlier in the year, Council approved a motion relating to impact of hate crime, condemning all forms of hate crime and violent extremism and setting out our position in relation to challenging narratives and negative views that impact on integration and cohesion.
 - A tailored session on hate crime and tension monitoring for Councillors was delivered by Show Racism the Red Card.
 - Secured national funding which has enabled us to commission the voluntary and community sector to support the delivery of bespoke activity:
 - Show Racism the Red Card to provide a targeted service to support young people who are expressing extreme/racist ideas and attitudes;
 - Newcastle CVS to develop a set of online resources that will enable community based workers and volunteers to be able to confidently challenge extreme language, behaviour and attitudes to support community tension/cohesion, violent extremism and hate crime.
 - Building a Stronger Britain Together to undertake a qualitative study to help ascertain the level of negative stereotypes in communities and to challenge views that, in some cases, have been compounded by Brexit.
 - Learning Disability toolkit is being developed specifically for people with Learning Disabilities to (including how to report hate/mate crime) as well as to help understand and recognise how their vulnerabilities could be exploited for extremism.
 - The Community Tensions Framework continues to provide a mechanism for sharing of key issues in a timely and effective manner.
 - Community Safety has been working with colleagues in Resilience to ensure effective join-up between different strands – particularly in relation to the Community Tensions Framework and the sharing of WRAP/Operation Griffin training materials.

- 3.3 In relation to the future focus/gaps identified – which need to be progressed in the next six-months are:
- Community Safety is to re-establish PPP (Prevent, Protect and Prepare) Sub-Group and Contest Board by the end of the year.
 - Strengthen our internal data collection and identification method to ensure that we are capturing all referrals.
 - Practice Guidance Note produced to help officers understand the processes involved in referring an individual to Prevent remains still relevant – but may need to be amended to reflect ongoing changes to the Early Help and Multi-Agency Safeguarding Hub models.
 - A Members Seminar will be arranged with Special Branch to share findings of the Local Counter Terrorism Profile and to provide an updated picture of local/national threat.
 - Further work to be undertaken with key services to ensure Council utilises its full authority and legitimacy to increase awareness and understanding of the Prevent agenda.
 - Commission and deliver further training sessions in relation to WRAP – targeting those areas of greatest need.

4. Recommendations

4.1 The Committee is asked to:

- (i) Discuss and comment on the contents of the report;
- (ii) Agree to receive an progress update in relation to the progress made against delivering the recommendations at future meeting – March 2018;

Contact: Adam Lindridge

Ext: 3243

* Appendix 1 – Activities/Updates against OSC Recommendations

Appendix 1 – Activities/Updates against OSC Recommendations

Undertake a robust self-assessment to ensure appropriate activity has been developed in relation to responsibilities outlined in Prevent Duty Guidance – and to remain proactive in addressing future challenges/issues.

- The self-assessment is an ongoing process and is carried out by Community Safety on a regular basis to ensure local activity meets national Prevent standards.
- We will formally complete / update on an annual basis (to ensure compliance with legislation and to address emerging or changing threats).
- Informal assessments are carried out following any international or national event(s), which may lead to increased concerns / tensions.
- The current self-assessment coupled with the findings outlined in the Counter Terrorism Local Profile (CTLP) has revealed no additional concerns or issues (that we aren't already aware of).

Ensure all departments and/or services in Gateshead Council have a clear awareness of their role and responsibilities in complying with Section 26 of the Counter Terrorism and Security Act 2015.

- Frontline practitioners in key services across the Council continue to receive training in relation to 'Workshop to Raise Awareness of Prevent'. Formal sessions have been planned for next 6 months and we are currently arranging to undertake more informal sessions with specific teams.
- Training has taken place in a number of schools/colleges with Designated Safeguarding Leads to increase understanding of Prevent.
- Home Office-accredited Train the Trainer Sessions have increased the number of practitioners (across Communities and Environment and Care, Wellbeing and Learning) able to deliver training
- All potential extremism referrals continue to be discussed via the Multi-Agency Safeguarding Hub and discussions take place with Special Branch on a regular basis.
- Anecdotally, we are starting to see an increase in the number of 'advice'-related calls made into Community Safety – which is a good barometer of increased awareness.
- Stronger links have been made between Preventing Violent Extremism, Community Tensions and Resilience and Emergency Planning Frameworks.

Briefing sessions are arranged to ensure local Councillors understand about the nature of risk in their local area and the work being done to address any identified risks.

- A Members Seminar session was arranged earlier in the year relating to Operation Griffin in April 2017, which is linked to Prevent, and provides details on the threat from terrorism to the UK, reporting and recognising signs of suspicious activity as well as guidance on what to do in the event of a terrorist incident taking place.
- The LGA Safer and Stronger Communities Board have recruited a number of 'Elected Member Champions' for Prevent/Counter Extremism. A series of regional workshops are being planned for local Councillors from the LGA in the coming year. Details will be circulated, as necessary.
- Members will continue to receive briefings, as necessary, following any national/local event that might cause for concern (e.g. demonstrations, increases in Syrian refugees, hate crime etc.).

Ensure Gateshead Council utilises its full authority and legitimacy to challenge narratives of radicalisers and extremists, puts forward positive alternatives and works closely with local communities to condemn activities of individuals who misrepresent extremist views.

- Earlier in the year, Council approved a motion relating to impact of hate crime, condemning all forms of hate crime and violent extremism.
- Work continues to take place with a range of partners to challenge narratives and negative views that impact on integration and cohesion (e.g. proactive approach to demonstrations/marches).
- Tailored sessions on hate crime and tension monitoring have been delivered for Councillors by Show Racism the Red Card.

Ensure strategic and operational links to relevant partnerships and Boards including: the Community Safety Board, the Local Safeguarding Children's Board, the Safeguarding Adults Board, Youth Crime Management Board and others, where necessary.

- Comprehensive guidance has been produced for Safeguarding Adults Board, which sets out the process undertaken by practitioners if a Prevent referral should be received. This will need to be reviewed and amended in light of the recent changes to Early Help and MASH models.
- There are sections within the LSCB Procedures Manual that relate specifically to 'Safeguarding Children and Young people against Radicalisation and Violent Extremism'.
- Preventing Violent Extremism continues to be captured via the statutory Strategic Assessment process – and was identified as one of the top priorities for the Community Safety Board last year. Initial horizon scanning for 2017/18 suggests this will be the same.
- Continue to liaise on a regular basis with Special Branch colleagues. Re-establishing the PPP (Prevent, Protect and Prepare) Group and Contest Board will also strengthen the strategic links.

Undertake a programme of targeted activity in order to challenge negative stereotypes (particularly with children and young people).

- Similar to the previous update: Show Racism the Red Card continues to deliver training sessions to local voluntary and community groups and schools around hate crime which includes elements of challenging stereotypes
- Gem Arts delivered a programme of activity with children and young people designed to highlight the importance of integration and multi-cultural society. This work took place in 2016/17 but the work produced continues to be used in relation to the promotion of hate crime.
- Gateshead Council, in collaboration with all Tyne and Wear local authorities, were successful in a joint bid for Show Racism the Red Card to provide a targeted service to support young people who are expressing extreme and racist ideas and attitudes and who are vulnerable to radicalisation. SRtRC have created an outreach education service to support children and young people in mainstream and alternative educational provision – which will involve education for all pupils on extremism and radicalisation as well as targeted work for individuals that require a tailored / personalised intervention.
- Newcastle CVS, in collaboration with Gateshead and Newcastle CSPs, were successful in a funding bid to develop a set of online resources that will enable community based workers and volunteers, across both local authority areas, to be able to confidently challenge extreme language, behaviour and attitudes to support community tension/cohesion, violent extremism and hate crime agendas. The project will also include a short qualitative study with local communities as well as training programme that will be delivered by the voluntary and community sector to raise awareness of hate crime and extremism. Both of these projects are near completion, and the findings will be published during hate crime awareness in October 2017.
- A regional funding bid was submitted to increase the provision available to support those adults that do not reach thresholds for Prevent/Channel but still hold challenging views and beliefs that, in some cases, have been compounded by Brexit. Awaiting outcome.

- A toolkit is being developed specifically for people with Learning Disabilities to help educate and challenge against negative stereotypes (including how to report hate/mate crime) as well as to help understand and recognise how their vulnerabilities could be exploited for extremism.

Greater dissemination of key messages contained within the CTLP (Counter Terrorism Local Profile) in order to raise the profile of the localised context to Prevent and to support the risk assessment process.

- Upon receipt of the Counter Terrorism Local Profile, we have refreshed local training to ensure it remains accurate – and updated in line with the national threat level and/or to include most up to date details of incidents. Informal training continues to be updates on a regular basis to bring it up to date; while examples are also shared at the formal WRAP training sessions.
- Further work is being prepared to highlight the incidents that have taken place within the region to demonstrate the impact that terrorism/extremism can have locally. This was in direct response to one of the WRAP training sessions. Tailoring the training sessions to provide specific examples linked with practitioners area of work is likely to result in increased understanding and a greater likelihood of increased referrals.

Continue to proactively share knowledge of possible community tensions across Council services and partner agencies to ensure all concerns can be reviewed, and actions to address issues can be implemented, in a timely and effective manner.

- The local Community Tensions Framework continues to provide a mechanism for sharing of key issues across key Council services in a timely and effective manner.
- Information continues to be routinely shared with neighbouring authorities, particular Newcastle – facilitated by Central Engagement Team at Northumbria Police. Gateshead has a dedicated Engagement Officer – and we are working closely with this individual to promote Prevent and its associated workstreams (including hate crime, tensions and challenging negative stereotypes).
- Community Safety is working with Resilience to ensure effective join-up between different strands – particularly in relation to the Community Tensions Framework. Initial conversations have also started to explore opportunities for WRAP/Operation Griffin training materials to be merged.

Formalise Gateshead Council processes in relation to Channel to ensure all Prevent referrals are reviewed in a consistent and structured way.

- Comprehensive guidance has been produced for Safeguarding Adults Board, which sets out the process undertaken by practitioners if a Prevent referral should be received.
- Referrals are triaged in the first instance, in collaboration with Special Branch, using the Multi-Agency Safeguarding Hub (MASH).
- These will need to be reviewed and amended in light of the recent changes to Early Help and MASH models to ensure they remain appropriate.

Continue to undertake training to upskill staff and ensure a plan is in place to train targeted staff and frontline practitioners.

- All training is included within the LSCB and is targeted towards frontline practitioners who are working with adults and children. 12 x 'formal' sessions have been planned in for 2017/18 – and an 'informal' timetable has been drawn up for Community Safety to attend specific departments and services Team Meetings so that we can target training to specific areas.
- WRAP training continues to take place on a regular basis throughout the year – and uptake of training remains very good – with 200+ individuals trained in 12 months.

- Special Branch has delivered Train the Trainer sessions in order to increase local capacity to deliver future WRAP training – and includes staff from both Council and partners.
- Bespoke training sessions have taken place with Designated Safeguarding Leads within schools and childcare providers.
- E-learning packages, developed by the Home Office, continue to be promoted with partners and Council staff.
- Discussions have taken place at a regional level to ensure training is consistently being delivered throughout Northumbria – and to explore opportunities for joint working.

Develop appropriate guidance and literature on the Prevent agenda.

- Gateshead Council has produced a short leaflet to raise awareness of the signs of Prevent which includes key contact details and warning signs.
- A document has previously been developed for health professionals in collaboration with the Safeguarding Lead at QE Hospital.
- Discussions are taking place at the Regional Prevent Working Group to explore how this could be undertaken regionally – so that the messages relating to Prevent are consistent.

Consider wider elements of Prevent (e.g. ensuring that organisations who are currently contracted to work with/for Council are not engaged in any extremist activity or disseminate extremist views).

- A regional piece of work has been commissioned to provide consistency across Northumbria in terms of a generic clause that could be included within commissioning contracts to increase uptake of Prevent training as well as a guidance document for commissioners. The first draft was completed in March 2017 and has been shared with relevant officers within Council. Further work needs to be undertaken in this area and is to be completed in line with commissioning cycle.
- Further work needs to be undertaken with Council services (such as ICT) and this is similar trend across Northumbria.

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